

# THE NUEAR GUARANTEE

## ■ **COMPREHENSIVE EVALUATION**

We will evaluate your hearing, your communication needs and the goals for your life.

## ■ **A CLEAR UNDERSTANDING OF THE JOURNEY**

We will make sure that you understand what steps will be taken on your journey to better hearing and what the realistic outcomes are of those steps.

## ■ **RECOMMEND ONLY WHAT NEEDS RECOMMENDING**

Because we evaluate all your hearing and communication needs, we will recommend a treatment plan that is unique to you and designed to meet your needs.

## ■ **SEEING AND HEARING THE BENEFIT**

We will verify that the hearing instruments and any accessories that go with them are working and provide the benefit that you need. This verification may be done through several clinically accepted tools such as Real Ear Measurement, Speech Mapping or Sound Field Verification.

## ■ **TREATMENT IS MORE THAN JUST AN OFFICE VISIT**

We will work with you to create a long-term treatment plan, defining follow-up appointments, regular ongoing evaluations and any additional care that you may need to make sure you stay satisfied with your hearing in the years to come.

## ■ **IN WARRANTY FOR ONE, IN WARRANTY FOR ALL**

When you work with NuEar, you are working not only with your local hearing healthcare professional, but also the national network that will honor the warranty, support and service guarantees on all NuEar products.

## ■ **WE COMMIT TO YOU FOR A LIFETIME**

All NuEar products will receive free cleanings and testing for their lifetime.